**STORE POLICY**

**DEPOSITS**

All appointments require a non- refundable $15 deposit that will be subtracted from your appointment total. In the event that you cancel your appointment, your deposit is still non-refundable.

**BEFORE YOUR APPOINTMENT**

Please make sure you arrive to your appointment with your hair shampooed and blown out. All closures, frontals and wigs should be dropped off 72 hours prior to appointment for customization. Failure to do so may result in appointment cancellation.

**RESCHEDULE**

There is no late fee, I understand that sometimes life happens. To cancel or reschedule your appointment please notify me 24 hours in advance. No call no shows will be banned from future bookings.